

## REGULATIONS OF GUEST ROOMS

We will be very grateful for your cooperation in complying with these regulations, which are intended to ensure the peace and safety of all our guests. By signing the registration card, you undertake to comply with the rules and these regulations.

1. The guest room is rented for days.
2. The day lasts from 15:00 to 11:00.
3. Breakfast is served in the restaurant from 8:00 to 10:00.
4. The wish to extend the stay beyond the period indicated on the day of arrival should be reported by the Guest by 10:00 a.m. on the day when the room rental period expires.
5. As far as possible, we take into account the request to extend the stay. In case the guest
6. When making a reservation, the guest is obliged to provide the credit card number as well as its expiry date - in order to secure the costs of the stay or any damage caused during the guest's stay. The facility may charge the card up to the amount due for the accommodation service, in the event of cancellation of the service within 7 days of the expected arrival and check-in, the amount will be refunded, and in the event of cancellation after this date, the amount charged will not be refunded. In the case of an offer marked as "non-refundable", the Guest is obliged to pay the total price of the reservation without the possibility of canceling it and applying for a refund, and the facility may collect payment, inter alia, by card.
7. We provide:
  - conditions for full and unrestricted rest of the Guest
  - security of the stay, including the confidentiality of information about the Guest
  - professional and courteous service
  - cleaning the room and performing the necessary repairs of devices during the Guest's absence, and in the case of his presence only if he expresses his consent and wishes
  - if possible, another room or otherwise mitigate the inconvenience, if there are defects in the room, they cannot be removed.
8. Pets are accepted for an additional fee - in accordance with the price list available at the service, provided that the animals are kept on a leash, kept in order, and collected excrement. Any damage caused in the rooms and on the premises by the animal is the responsibility of the Guest registered in the given room.
9. The guest should notify the reception about the damage immediately after finding it
10. We are not responsible for the loss or damage of money, securities, valuables or items of scientific or artistic value. We suggest using the safes available in each room.
11. We are not responsible for damage or loss of a car or other vehicle belonging to the Guest.
12. The guest is financially responsible for all kinds of damage or destruction of equipment and technical devices in guest rooms and common areas inside and outside caused by his fault or the fault of people visiting him. Persons under the age of 12 should be in the area under the constant supervision of legal guardians. Legal guardians bear full financial responsibility for any damage caused by minors.
14. Upon occurrence of any defects or damage in the room, the Guest is obliged to inform the reception or floor service employee about it.
15. In the event of violation of the provisions of the regulations, the Facility may refuse to provide further services to the Guest who violates them. The Guest is obliged to immediately comply with the Facility's requests, settle the amount due for the stay and any damage, and to leave the Facility.

16. The Guest may not transfer to third parties, even if the period for which he paid the due fee for the stay has not expired.
17. Personal belongings left inadvertently in the room by the departing Guest will be sent back at the guest's expense to the address indicated.
18. In the event of a key or lock being lost or damaged, as well as in the event of failure to return the key after check-out, the Guest will be charged with the repair amount, depending on the damage, but not less than PLN 200.
19. If the Guest does not receive instructions regarding the return of the left items, the Hotel will store the items at the owner's expense for a period of three months, and after this period they will become the property of the Hotel. Groceries will be stored for 24 hours.
20. Persons who are not registered may stay in the hotel room from 7:00 to 22:00.
21. Quiet rooms are to be observed from 22:00 to 7:00.
22. Due to fire safety, it is forbidden to use heaters, electric irons and other similar devices in the rooms that are not part of the room equipment.
23. If a guest under the influence of alcohol and / or intoxicants disturbs the guests' stay, they may be removed from it.
24. We have the right to refuse to accept a guest who grossly violated the regulations during the previous stay, causing damage to property or guests or damage to the guest, restaurant employees or other people.
25. We are not responsible for items left in the rooms.